



# COVID-19 UPDATES

*The information below is subject to change, please check back at [www.intercaplending.com](http://www.intercaplending.com) for updates.*

## Our Commitment

Intercap Lending is actively monitoring reports about the spread of COVID-19 (Coronavirus) in the United States. We are committed to assisting our customers who have been impacted by the COVID-19 outbreak. While the situation is fluid and fast-moving, we are actively monitoring available information that could impact our customers, as we continue to provide you with exceptional customer service.

If you have concerns about making your monthly loan payments, our customer service representatives can provide guidance and information about your loan and your current options. Due to privacy restrictions, Intercap can only discuss these matters with our customer. At this time, you may be eligible for assistance if you have experienced any of the following as a result of COVID-19:

- Illness
- Quarantine
- Layoffs or reduction of hours
- Office or school closures
- Impacting work hours or compensation

## How to Contact Us

Customer Care: 1-800-658-9371

Email: [servicingdepartment@intercaplending.com](mailto:servicingdepartment@intercaplending.com)

## Beware of Scams

During emergency situations there are occasionally those who attempt to take advantage of people. We urge you to be alert for fraudulent requests associated with COVID-19 donations and fake offers of state or federal aid.